MSTR Issue :

Issue 1:Count of the ‘#Total Devices metric data is not matched with MSD and Redshift.

SELECT a.sys\_class\_name,

Count(1) as CNT

FROM png\_mdsdb.cmdb\_ci\_final a

Where a.sys\_class\_name IN ('cmdb\_ci\_hardware','cmdb\_ci\_storage\_device','cmdb\_ci\_voice\_hardware')

AND a.cdctype<>'D'

group by 1;

redshift :

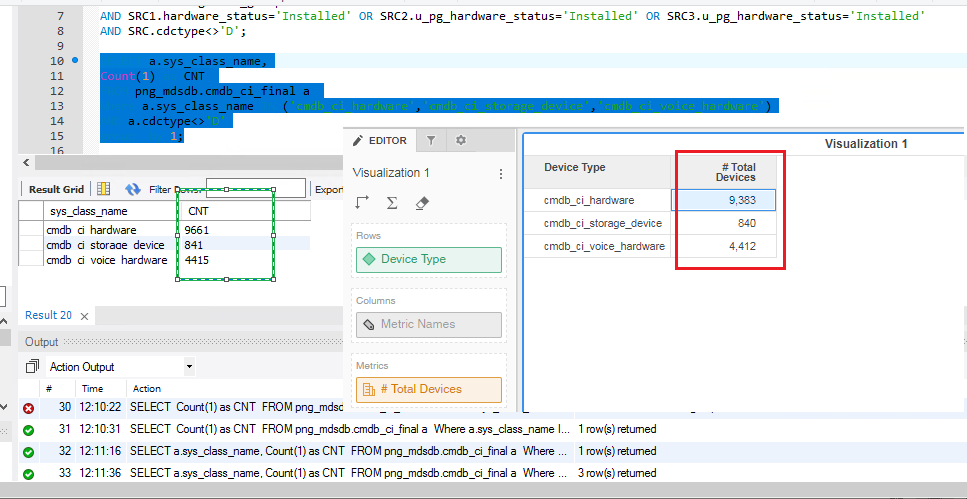
Select b.sys\_class\_name\_c,count(1)

FROM ldb.f\_configuration\_item a

JOIN ldb.d\_configuration\_item b ON a.configuration\_item\_key=b.row\_key

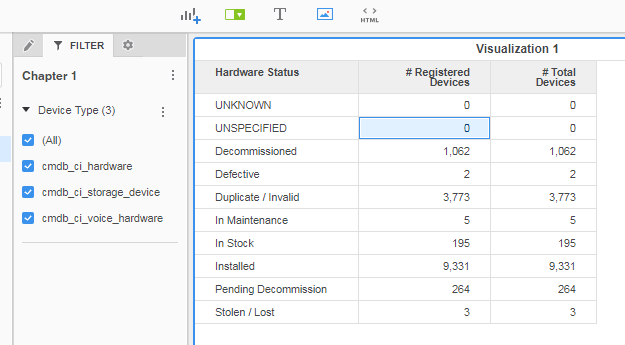
WHERE b.sys\_class\_name\_c IN ('cmdb\_ci\_hardware','cmdb\_ci\_storage\_device','cmdb\_ci\_voice\_hardware')

group by 1;



Issue 2: Noticed UNKNOW and UNSPECIFIED in the Hardware Status with 0 metric data :

UNKNOWN should not be displayed and Unspecified should display the respective value.



Issue 3: ‘# Active Devices’ metric data is not matching with MDS:

